

Government of West Bengal  
Personnel and Administrative Reforms Department  
Nabanna, Howrah-711102

No : 128-PAR(BSK)/BSK-57/2022

Date: 24<sup>th</sup> November, 2022

CASE FOR CABINET

The undermentioned case of the Personnel and Administrative Reforms Department of which a spare set of papers is herewith forwarded, will be placed in the next meeting of the Cabinet.

  
(B.P. Gopalika)  
Additional Chief Secretary,  
P & AR Department

Memorandum

**Sub: Proposal for setting up of 1461 additional BSKs in the office premises of yet to be covered Gram Panchayats and other unserved areas and contractual engagement of 2922 Data Entry Operators (DEOs) against sanctioned vacancies in 1461 additional BSKs.**

1. Government of West Bengal set up 3561 Bangla Sahayata Kendras (BSKs) across the State for providing citizen centric services at the grassroots vide Finance Department's UO no. Group R 2019-2020/0109 dated 02.12.2019, read with Cabinet's approval No D-6 of the Personnel & Administrative Reforms Department dated 15.09.2022. The project works through a digital platform <https://bsk.wb.gov.in/>.
2. Since its inception, nearly 9 crore services have so far been delivered to about 4.20 crore citizens at the grassroots. Paid services such as the electricity bill payments, payment of fees for land mutation and conversion, plot information, and Khajna payment and driving license fees along with Digitally Signed Certificates with Unique IDs are being delivered directly through Single Window Systems at BSKs.

3. The Government now decides to bring the services closer to the citizens by setting up additional Bangla Sahayata Kendras in areas not yet served with BSKs. Considering the high footfall in Gram Panchayats, 1461 additional BSKs are proposed to be set up in the Gram Panchayat Offices, yet to be provided with BSKs.
4. The proposal to accord sanction towards fresh creation of 2922 no of contractual posts for engagement of Data Entry Operators in 1461 BSKs and provide fund for remuneration to 2922 DEOs was placed to the Finance Department for approval.
5. The observations of the Finance Department as given under UO no. Group D/2022-2023/0139 dated 10/08/2022 are produced below in verbatim:

*"We may agree, in principle, to make Budget provision of Rs. 19.72 Cr. and Rs. 4.28 Cr. For the year 2022-23 under the HoA '42-2235-02-001-023-77-00-V' and '42-2235-02-001-023-50-00-V' respectively for setting up of additional 1461 BSKs in different locations of Govt. premises in the left-out Gram Panchayats across the State and in other unreserved areas."*

6. Further, the Finance Department in Group P2, vide its U.O No Group P2/2022-2023/0468 dated 28.09.2022, has also given concurrence to the proposal of creation of posts of 2922 Data Entry Operators (DEOs) in 1461 additional BSKs to be set-up in left-out Gram Panchayats and other unserved areas at a consolidated monthly remuneration. The observations of the Finance Department (Group-P2) are reproduced, as it is, below:
- "We may agree to the proposal for contractual engagement of 2922 Data Entry Operators for 1461 new Bangla Sahayata Kendras (BSKs) @ 2 in each BSK in different locations of government premises in left-out Gram Panchayats and in other unserved areas at a consolidated monthly remuneration of Rs. 10,000/- per DEO"*
7. Now, the Department of Personnel and Administrative Reforms proposes for setting up of 1461 additional BSKs in Gram Panchayat Office premises and in other unserved areas across the State along with creation of 2922 contractual posts of DEOs as per existing terms and conditions.
8. Necessary Notification in this regard will be published within a fortnight of Cabinet approval.
9. The proposal contained in Para 7 above is now placed before the Cabinet for consideration and approval.